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#10IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Min Shao, et al. Docket No. ISAA0050
Application No.: 09/607,747 Group Art Unit: Unassigned
Filed: 06/30/2000 Examiner: Unassigned
Title: Enhancing Delinquent Debt Collection Using Statistical Models
of Debt Historical Information and Account Events

Assistant Commissioner for Patents
Washington, DC 20231:

As Assignee of record of the entire interest of the above-identified patents,
all powers of attorney previously given are hereby revoked and the following
attorneys and agents are hereby appointed to prosecute and transact all business
in the U.S. Patent and Trademark Office connected therewith.

MICHAEL A. GLENN, Reg. No. 30,176
DONALD M. HENDRICKS, Reg. No. 40,355
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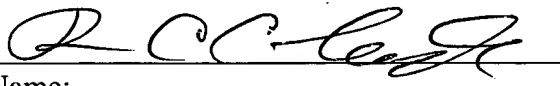
Please send all correspondence for this application as follows:

GLENN PATENT GROUP
3475 Edison Way, Suite L
Menlo Park, CA 94025
Please direct any calls to 650-474-8400.

Please change the Attorney Docket No. to ISAA0050

In accordance with 37 CFR 3.73, the assignee hereby certifies that
the evidentiary documents with respect to its ownership have been
reviewed and that, to the best of assignee's knowledge and belief,
title is in the assignee seeking to take this action.

12/4/02
Date


Name: RUSS CLARK
Title: Vice President, Finance
Corporate Controller



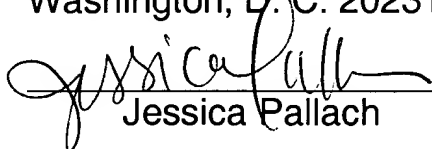
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Jessica Pallach

Attorney Docket No: ISAA0035-50

Items attached:

- Revocation/Grant of POA for Serial/Patent Nos.:

- 09/852,610 (ISAA0035)
- 09/852,609 (ISAA0036)
- 5,819,226 (ISAA0038)
- 60/357,386 (ISAA0039PR)
- 5,745,654 (ISAA0041)
- 09/963,358 (ISAA0042)
- 09/675,992 (ISAA0043CIP)
- 09/675,412 (ISAA0045) — 3600
- 09/606,575 (ISAA0046) — 3600
- 10/076,961 (ISAA0047) — 3600
- 09/546,949 (ISAA0048)
- 09/747,766 (ISAA0049)
- 09/607,747 (ISAA0050)

- Return Postcards

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